

During my interaction with Det. linuma I explained repeatedly that I was forced to operate under abnormal conditions and could not be as responsive as a normal user. He knew this when he closed my cases after ignoring my emails about the need to configure a new computer for protection. Examples of many notices I sent him follow:

From: Ricardo Finney <ricardof@mailfence.com>
Sent: Sunday, September 25, 2022 5:05 PM
To: linuma, Thomas S <tiinuma@honolulu.gov>
Cc: Nikon <nikon@precisionphotography.live>
Subject: RE: Message From Ricardo Finney/HPD Case #22-154047

CAUTION: Email received from an **EXTERNAL** sender. Please confirm the content is safe prior to opening attachments or links.

Aloha Detective linuma...

I just read your email today after being unable to access this and other mailboxes for weeks. I need more time. Because the condition of my business network and devices, I cannot operate like a normal computer user. I have long lapses where I cannot be online securely so replies from me will take a while to answer. When I am online network attacks are constant. I attached a screen shot from my logon just prior to this one showing my frozen screen when I tried to print or download your letter. Everything locked up resulting in the need for a cold shutdown. I tried to print your letter and found my browser suddenly stopped converting emails to .pdf's. The attached damaged file is your email titled "HPD Case #22-154047". It won't open to read after my Firefox browser was compromised. These intrusions happen constantly when I'm online and cause delays responding you and others.

I understand you will review my case file next Monday, August 29th. Other cases I've filed since January 2022 through July 2022 after successful cyber attacks remain to be properly investigated along with all the others I've filed dating back to August 3, 2016. That is not your fault but it's very broken. You may be aware of complaints I filed against Major Beckley and Lieutenant Maddock. What you may not be aware of is the reason; after months of no action, or when action was taken if there was a final decision it was based on possibilities or opinions which solved nothing for me. Simply stated, I had enough non-action.

The reason I have so many cases in arrears today is not (repeat) not because they didn't have solid leads and evidence to investigate at the time of submission. That is why my complaint rebuttal answered by the HPD Professional Standards Office was successful on its merits. Instead, my cases sat unattended after each filing with little or no action taken. This

8/24/22, 8:58 PM

<https://outlook.office.com/mail/sentitems/id/AAQkADI3N2I4ZTUy>

is documented. In the interim, my business losses as a direct result of cyber attacks have been enormous and continue to the present day.

The investment of effort you've made so far toward investigating my cases is the most interest I've received in over six years of case filings. I fight every day to stay online, never knowing if the login I make will be the last one. Had I not gone the route of having my computers restored and my network oversight increased after each successful cyber attack time after time after time, I would have no online presence which is the desire of my attackers. Staying relevant comes at a high cost, however. I cannot sell online without being blocked. My computer based business and that of my wife we used to generate income have long been destroyed. I'm using my fourth home equity draw to stay financially solvent until I can get back online securely and without interference to resume generating income.

Every one of my devices are compromised to different degrees including the one I'm using to communicate to you. Each unencrypted email message we route is read by my attackers who made successful Man-In-The Middle attacks into my network long ago. Our phone calls are not private but under illegal surveillance as I've detailed in past cases.

This is a part of the reality of what I and my family continue to deal with while awaiting law enforcement intervention to stop the cyber criminals who don't take a day or hour off.

I realize you likely have dozens of other cases in addition to mine which warrant your attention. Understanding my circumstances, I appreciate any expediency you can give my case within the constraints of time you have.

Mahalo,

Ricardo Finney