Memo For Record - 3/20\1/23 Call to FBI Honolulu

After not receiving a reply to my urgent email sent on 3/15/23 to FBI Special Agent (SA) Mitchell Rubbelke of the FBI Honolulu's cyber crime division, on 3/21/23 I called the Honolulu FBI office at (808) 566-4300 and at the 1:07 mark I connected with Operator 2. I asked to speak to SA Rubbelke. After an query session to learn the nature of my call I was placed on hold at the 2:55 mark. After a hold until the 7:18 mark I was told by the operator (quote) "I got your name your email and all the information you provided. What I will do I will pass it along and somebody will call you back." I asked how soon I will get a call back. I could not distinguish the entire reply as most of it was garbled then too fast-paced to clearly understand. I did hear "We will call you back". I acknowledged the obligation made that someone will call me. I asked the operator to pass on the word that my call is urgent. FBI Operator 2 stated "Will do" and our discussion ended at the 7:57 mark.

I made one voice recording with my hand held recorder and the other simultaneously with iPhone. The iPhone recording, same call, is divided into two parts due to the length of the 8 minute, 1 second call. I enclosed a sound file from the conversation.

As has been the case repeatedly I did not receive a call from anyone.

Ricardo Finney