Synopsis: Phone, website and email access both ways are intercepted, manipulated, or blocked by cyber criminals. Cyber criminals blocked the return of hacked phones to Mr. Noy via DHL for forensic examinations.

A pair of encrypted phones I purchased from Armadillophone.com in Canada were hacked within minutes of activation. After the sale, my communication with the Armadillophone.com staff was intercepted and blocked by the same cyber criminals who hacked the cellphones. Emails, texts, and phone calls listed at the Armadillophones.com website were blocked or redirected. I received emails purported to be from Mr. Noy. Some that made no sense in the context of what had transpired. I called and sent texts to Mr. Noy from my wiretapped iPhone. As you can see in the attachments, I allegedly reached a wrong number after dialing the identical number listed in business emails. I repeated calling as late as 6/21/23 with no success.

I paid to return the phones to Canada via DHL in an attempt to have them examined, however Mr. Noy never picked up the phones from Canadian customs. I believe cyber criminals blocked communication to him and he never knew I returned the phones. After a seven-week wait I had the phones returned to me before they were destroyed by DHL after being considered abandoned since they were not picked up. Det. linuma demanded the phones for "safe keeping", then to "inspect" them at which time I believe they would have been erased and reformatted so the hacking evidence disappeared.

The attached email traffic from my hacked email account details my interaction with Mr. Noy. Either someone malicious spoke in his place when calls were answered or my calls were redirected to a stranger who didn't recognize me. Either way my calls to Mr. Noy's listed number has never reached him. Mr. Noy or Michael at Armadillophones can verify I purchased the phones and never used. They can verify they have never spoken or received communication from me. Please contact them. If they don't know what has happened please advise them. Thank you.

I signed Det. Iinuma's terms and conditions under the premise his actions would be forthright and honest in support, not deceitful and dishonest taking an interest in my demise.

Kelaghn Noy, Owner Armadillo encrypted cell phones

kelaghn.noy@armadillophone.com (604) 218-0348

operations@armadillophone.com (888) 861-4332, ext . 100

Please contact Mr. Noy to verify what I claim is factual

July 27, 2022

**ATTACHMENT #7** 

From: Mr. Ricardo A. Finney 92-1206 Hookeha Place Kapolei, Hawaii, USA. 96707

## Sent to Mr. Noy/No response Phones shipped back to me

Subject: Returning Suspected Compromised Armadillophones/Help Requested

Hello,

I am returning the pair of Armadillophone Enterprise phones and accessories to you after both phones developed problems after and upon startup. My credit card company will contact you soon concerning the refund for the returned phones. I believe both phones were hacked by cyber criminals who stalk me on and offline. I am certain both phones would have worked flawlessly otherwise. I am a federal whistle blower and activist in the US attacked by entities of my federal government. I bought your phones intending to use them in the place of my wiretapped iPhone. I believe those who stalk me attacked one of my Armadillophones either during the setup run or right after I restarted it after setup. The phone functioned perfectly after I set it up and then shut it off. Now Phone #1 won't progress past a screen with "phone setting up" cycling on the desktop.

I attached a copy of the email I sent you describing the problem with Phone #1 along with a screen shot of what appears when the phone is activated. The password for Phone #1 is in its box. I believe Phone #2 was attacked during the password setup/installation process. It won?t accept the correct password I entered.

I believe those who attack me traced the phones through their SIM connection to your server or some other method, then disabled both phones making them unusable. Your phones present a threat to the cyber criminal's illegal surveillance of me. Their level of sophistication helped them quickly render each phone unusable to me before I could even get started using them.

I bought your devices intending to use them in the place of my compromised iPhone. I continued using my iPhone after the Armadillophones went down. However, I'm not sure I was actually communicating with you, or reaching your phone support lines. As has been the case with other parties and businesses, calls I attempted to make to you were monitored and redirected, as well as calls inbound calls to me. I attempted to reach you repeatedly via email, text, your web message portal, and web chat and ofter received replies that appear odd at best. I attached a stringer with emails I sent and received since the compromises occurred.

I receive Man-In-The-Middle network attacks so my email is intercepted and read by malicious third parties. I'm certain my written correspondence to you and that appearing to come from you was intercepted and manipulated by hackers. A month nearly passed and after multiple calls during and after business hours I did not connect a single time with a person on your support line, or any line. I believe my outbound calls to you were blocked, calls and a text I made to Mr. Noy was redirected or intercepted, and any calls to me connected with voicemail or a busy signal.

I enclosed email, text, and entries I made and received from the Armadillophone.com chat portal, all of which contain unusual content. The sticky

pads I attached give more details. Several odd events made me unsure I was actually corresponding with Armadillophone representatives. Based on my history with calls using my iPhone, I think I was connecting through malicious redirects. Please note:

A text I sent to Mr. Noy at (604) 318-0348 was refused with the reply "Sorry this is wrong number". Questions I asked about why the number was listed but claimed to be wrong were not answered.

Repeated email and chat requests to to clarify Mr. Noy's number were refused.

A detailed explanation I made about Phone #1 seeking help to restore it was ignored in a support request. Only Phone #2 was mentioned even though requests for help for both devices were made and detailed problems were provided for each. I had to ask a second time to get a reply. I found the omission very odd.

Not one phone call I made to your 888 numbers made in almost a month was answered. Not one voicemail request to response from the many I left was returned. I heard your recordings but I am sure my compromised iPhone was redirected to not connect to you. Or someone called back they received a busy signal or a voice message from my end through my hacked, manipulated iPhone. Otherwise, it makes no sense not one call in almost a month was not returned.

Per the reference I received about dozens of emails sent, ones I sent disappeared and inbound ones to me did not arrive.

Requests for a Returned Merchandise Authorization (RMA) and a prepaid return shipping label to return the inoperative phones were not acknowledged. Even if refused, the request should have been noted and declined unless it was not seen.

Please send me details explaining what you found that rendered my Armadillophones inoperative. Please let me know if your received emails from me at nikon@precisionphotography.live with difficulties or at all. There is immediate proof of a compromise if the emails I've provided show your address but weren?t authored by you. If you tried to reach me by phone for support after the sale and got a busy signal or a voice message, please let me know the dates and times you tried but couldn't reach me, if possible. If details cannot be provided, please let me know how many times you tried and got voicemail or busy signals.

If you find one or both of the phones were attacked and can quickly develop measures to stop a repeat, I'd like to repurchase a pair of Enterprise phones. I don't anticipate repeat attacks once the cyber criminals are exposed and my law enforcement is alerted.

Standing by for your reply. I am appreciative of any information you can provide to whatever extent possible. Thank you for your help with this matter.

Respectfully,

Ricardo A. Finney Kapolei, Hawaii USA