Victim Information

Name: Are you reporting on behalf of a business?	Ricardo Finney Yes
Business Name: Is the incident currently impacting	Precision Photography Hawaii Yes
business operations?	Quer 60
Age:	Over 60
Address:	92-1206 Hookeha Place
Address (continued):	
Suite/Apt./Mail Stop:	
City:	Kapolei
County:	Honolulu
Country:	United States of America
State:	Hawaii
Zip Code/Route:	96707
Phone Number:	8082559701
Email Address:	joshua1nine@lionofjudah808.live
Business IT POC, if	
applicable:	
Other Business POC,	
if applicable:	

Description of Incident

Provide a description of the incident and how you were victimized. Provide information not captured elsewhere in this complaint form.

On September 7, 2023 my business firewall ceased to connect to the Internet. My computer technician determined the Internet access "Allow" setting in my Sonicwall TZ-470 had been changed to "Deny" by someone. On September 9, 2023 I attempted to connect to my business Outlook email address and found none of my devices could connect to any Microsoft domain with access to Outlook. I accessed Outlook outside my firewall and learned the passwords to my Outlook accounts had been changed by someone. On September 11, 2023 I verified none of my firewall engineers or email managers had changed any settings in my firewall to deny Internet access. My firewall was illegally accessed and settings changed by a malicious party or parties to deny me access to the Internet and to Outlook email.

I cannot access the Internet securely because of the cyber attacks and am unable to proceed with work tasks, I report these cyber crimes requesting you reply to this complaint and investigate the cyber crimes immediately.

Other Information

If an email was used in this incident, please provide a copy of the entire email including full email headers.

[No response provided]

Are there any other witnesses or victims to this incident?

Travis Richie - Western NRG Network Engineer (805) 658-0800 Laine Kohama - Gigaisland Computers (808) 673-4749 Ty Furuda - Gigaisland Computers (808) 673-4748

If you have reported this incident to other law enforcement or government agencies, please provide the name, phone number, email, date reported, report number, etc.

[No response provided]

Check here if this an update to a previously filed complaint: 🗹

Who Filed the Complaint

Were you the victim in the incident described above? Yes Name: Business Name: Phone Number: Email Address:

Digital Signature

By digitally signing this document, I affirm that the information I provided is true and accurate to the best of my knowledge. I understand that providing false information could make me subject to fine, imprisonment, or both. (Title 18, U.S.Code, Section 1001)

Digital Signature: Ricardo Finney Thank you. Your complaint was submitted to the IC3. Please save or print a copy of your complaint before closing this window.

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